

Covid-19 notes

Health & safety: Our Depot Staff and Delivery Personnel are aware of the requirements for social distancing, anti-bacterial procedures and hygiene requirements. All mechanical equipment, for sale or for hire, is pressure-washed at 90°C; ZipLevel products are wiped down with disinfectant.

Amended opening times:

Monday to Friday 8am-5pm

Saturday and Sunday - closed

Weekend rentals can be **collected** from our shop any time from 2pm Friday and still qualify for the weekend rate. If we are **delivering** to you it will probably be in the afternoon but, dependent on location and work load, may be during the morning.

Placing rental orders: Please call us on 0118 981 1313 or Email: hiredesk@countyhire.co.uk

Payment: Card payment only please, to minimise any risk of contamination. Full card details will be needed at time of booking.

Visiting the Shop: Please read the notice (attached to the In/Out barrier outside the shop) and observe social distancing protocol.

Returning rental equipment to the shop:

TurfTeq or RotoCleanse: Park the returned item(s) outside the barriers in front of our warehouse. Advise shop personnel that you wish to off-hire the equipment. A staff member will then move items inside the barrier in order to do a visual check.

Further Considerations

- Please maintain the recommended safe distance (2 metres; alternatively, 1m if wearing a mask) at all times.
- Please respect the safety of our team.

The above guidelines may be amended, without prior notice, in line with current Government instructions.

We hope you; your family and colleagues remain safe and well whilst this worrying virus is still around, and thank you for continuing to support GroundsCare Products and [County Hire](https://www.countyhire.co.uk) (<https://www.countyhire.co.uk>).