

Covid-19 notes

Health & safety. Our Depot Staff and Delivery Personnel are aware of the requirements for social distancing, anti-bacterial procedures and hygiene requirements. All mechanical equipment, for sale or for hire, is pressure-washed at 90°C; ZipLevel products are wiped down with disinfectant.

Amended opening times:

Monday to Friday 8am-5pm

Saturday and Sunday - closed

Weekend rentals can be **collected** from our shop any time from 2pm Friday and still qualify for the weekend rate. If we are **delivering** to you it will probably be in the afternoon but, dependent on location and work load, may be during the morning.

Placing orders: Please call us on 0118 981 1313 or Email: hiredesk@countyhire.co.uk

Payment: Card payment preferably please, to minimise any risk of contamination. Full card details will be needed at time of booking.

Visiting the Shop Please read the notice (attached to the In/Out barrier outside the shop). Wearing a facemask is mandatory. Please observe the social distancing notices. Sanitizing fluid is available just inside the shop entrance door.

Returning equipment to the shop

TurfTeq or RotoCleanse: Park the returned item(s) outside the barriers in front of our warehouse. Advise shop personnel that you wish to off-hire the equipment. A staff member will then move items inside the barrier in order to do a visual check.

ZipLevel Please bring the item into the shop.

Further Considerations

- Please maintain the recommended safe distance (2 metres; alternatively 1m if wearing a mask) at all times.
- Please respect the safety of our team and of other customers.

The above guidelines may be amended, without prior notice, in line with current Government instructions.

We hope you; your family and colleagues remain safe and well whilst this worrying virus is still around, and thank you for continuing to support GroundsCare Products and [County Hire](https://www.countyhire.co.uk) (<https://www.countyhire.co.uk>)